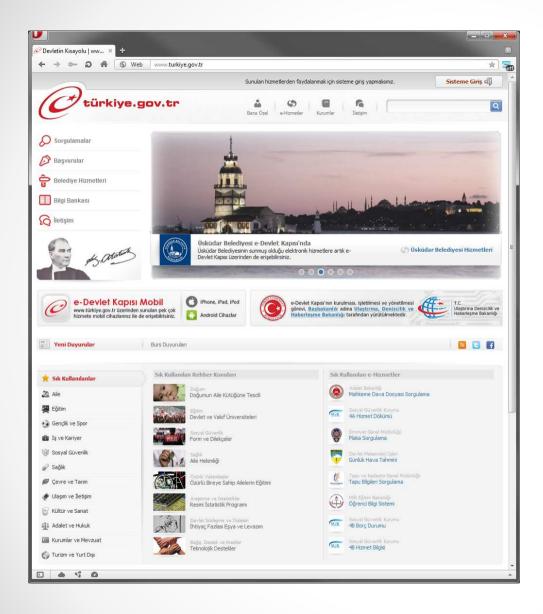


## e-Government Gateway

www.turkiye.gov.tr

• Turkish e-Government Gateway



Instead of looking for information and services on multiple web sites, the e-Government Gateway provides a **single point of service** for citizens...

- Standardized Structure
- Easy to Use
- Secure and Reliable
- Up to date information
- Multiple channels
  - o Mobile
  - o Kiosk
  - o Call Center



'The e-Government Gateway is a large scale web portal that works as a single point of access to public services.' 'e-Government Gateway connects public services with citizens, companies, other public agencies and countries.'

Turkish e-Government Gateway

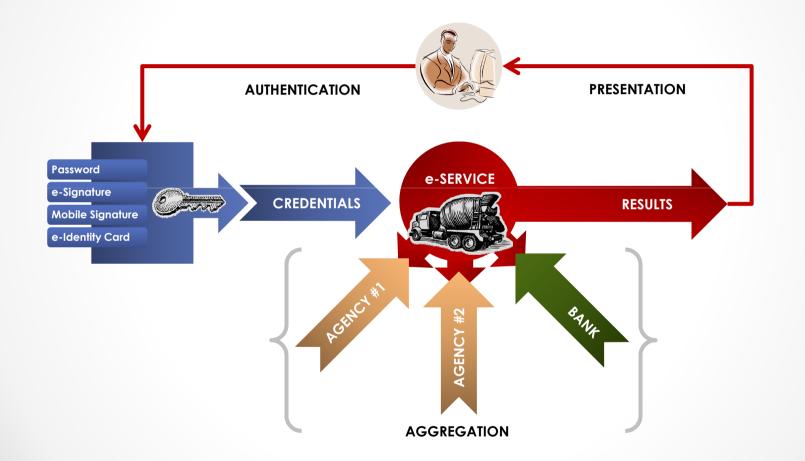
### **Most Used Services**

- Open Court Cases
  - Over 4.7 Million queries/month
- Licence Plate Query
   Over 4.5 Million gueries/month
- Social Security Premiums
   Over 4 Million queries/month
- Land Registries
   Over 1.7 Million gueries/month

- Complaints about
   public services
- Job search
- Public tenders
- School Reports
- Military Services
- Work Permits

and many more...

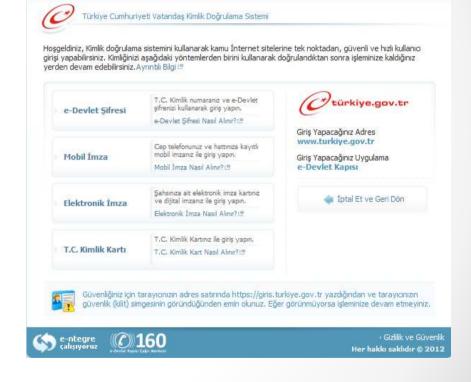
### **Basic Workflow**



## Identification

- Password
- E-Signature Card
- Mobile Signature
- Electronic ID Card

User verification system can be used for logging on to www.turkiye.gov.tr and many other public websites too...



## Mobile Channels



## Features: My Page

enim Sayfam			¥
			🕺 Bu Sayfayı Özelleştir
Sürücü Cez	za Puanlarım	x	Hoşgeldiniz!
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((*))	Belge No	13200	3
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		🕭 Ayarlar	kutuları ekleyebilirsiniz
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	ANKARA 10 Şubat -1/-5 °C		
			10 Şubat 3/-1 °C
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	\$		
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	Son Yatırılan Prim Tutarı	440.50	
	Toplam Prim Ödeme Gün Sayısı	2.010	
	Toplam Ödenen Prim Tutarı	555.46TL	
		Detaylı Bilgi	
Tek Tıkla Gi	de	x	
2			

- A customizable page that displays personal information from multiple agencies
- Information boxes can be reordered and removed.
- Information is retrieved real-time from multiple agencies.

## Features: Information Sharing

-			Gordintaleyebiltradim Kip	e Orale
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<ul> <li>Yetki Tarih Arakğı</li> <li>Gorüntsüleme Yetkissi</li> </ul>	4A Higmet Qokumü			

- Individuals can grant access to their personal information for a limited time
- Time-Period and information type can be set by the user
- Useful for when applying for a new job and bank loans

# Monitoring Center

#### All systems are monitored 24/7 by dedicated staff



• Turkish e-Government Gateway

### **G2G** Services

Ana Sayfa	MALARI MERKEZİ		S	n. UĞURCAN KUTLUOĞL
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0 4 9				

- e-Government Gateway provides a platform for public agencies to offer services that are intended to be used by other agencies only...
- http://kamu.turkiye.gov.tr, a separate portal, is created for this purpose.

# Gateway in Numbers

- Average Monthly Logins : 6.000.000
- Average Montly Service Usage : 40.000.000
- Average Load (Logged In Users): 6.000 / Second

### What's New?



## IPv6 Pilot on Turkish e-Government Gateway

 $\bullet$   $\bullet$   $\bullet$ 

• Turkish e-Government Gateway

#### ULAKBIM IPv6 History

- First IPv6 Experiences 2003
- Working Groups
- National IPv6 Protocol Infrastructure Design and Transition ( <u>www.ipv6.net.tr</u>)
  - o 2009 2011
  - o BTK, ULAKBİM, ÇOMÜ, Gazi Üni.
  - IPv6 Test Bed and Development Environment, balküpü ( Honeypot ) software development, IPv6 videoconference software development.
  - 2 National IPv6 conferences
  - o Workshops, presentations, trainings
- IPv6 Training for Public Institution Transitions ( <u>http://www.ulakbim.gov.tr/egitim</u>)
- in 2012 GEN6 Started.

### **Turkey Pilot Activities**

- Enabling IPv6 in eGovernment Gateway Portal
  - EGG Web portal
  - o EGG network
  - Other devices (Load balancers, security appliances etc)
- IPv6 Support For EGG Included Services (Pilot)
  - Needs Update
    - Selected institution: The General Directories of Post and Telegraph organization (PTT)
  - Needs Upgrade
    - Selected institution: Social Security Institution (SGK)
- IPv6 Support For EGG Excluded Services (Pilot)
   Selected institution: ULAKBIM

#### PTT PIB (Public Integration Box)



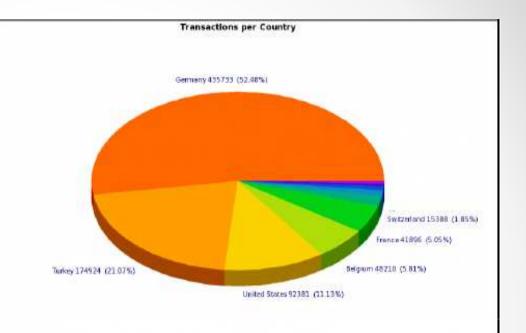
#### **Pilot Activities**

- Completion of Pilot Activities (In coordination with Tubitak Ulakbim)
  - o Increasing the usage statistics
  - Monitoring and evaluation

- Dissemination Activities
  - o Booklets
  - o Turkish pilot road shows
  - 0 ...

#### **Usage Statistics**

- The charts on this page represents the number of transactions on the static pages of Turkish e-Government Gateway over IPv6.
- There have been a total of 435.713 transactions over IPv6 in 2015.
- The high number of transactions in Germany is due to Turkish population living in Germany. It is also worth mentioning that there have been IPv6 requests from nearly all continents.



Country	Avg TP5 (Trans/sec)	<b>v</b> Transactions
1 🧮 Germany	0.04	435733
2 📕 Turkey	0.01	174924
3 - United States	0.01	92381
4 Eelgium	6.00	48210
5 📕 France	0.00	41896
6 💽 Switzerland	0.00	15388
7 🧱 Austria	0.00	7763
8 United Kingdom	6.00	5884
9 🔳 Romania	0.00	4207
10 📕 Norway	0.00	3967
11 🔳 Overall	0.07	852137
		Total Entries: 53

#### Lessons Learnt

- Even if for big scale infrastructures IPv6 support can be given without any problem by a good planning.
- However
  - o We dont know where to start.
  - The management needs to be convinced.

### Thank You



tdmedeni@turksat.com.tr

syenice@turksat.com.tr

ckuruyuz@turksat.com.tr